

Title: TEST ENGINEERING AND EVALUATION DIVISION QUALITY MANUAL INTRODUCTION	Introduction:	Revision No.: OD	Effective Date: 31 JAN 97
	Prepared By: Thomas J. Underwood	Approved By: Thomas S. Dodson	Page: 1 OF 2

INTRODUCTION

The Test Engineering and Restoration Division of the Naval Command, Control, and Ocean Surveillance Center Research, Development, Test and Evaluation Division (NCCOSC RDTE DIV SAN DIEGO CA), addressed in the remainder of this document as NRaD or NRaD Code D65, possesses extensive resources to comprehensively support customer requirements with state-of-the-art facilities housing extensive test, fabrication, overhaul, repair, and calibration equipment and capabilities. The Test Engineering and Restoration Division is comprised of personnel, equipment, and systems capable of providing total, high quality life cycle engineering and technical support to a large percentage of old, current, and new DOD and DON C⁴ISR systems and technologies. More specifically, the Division (1) develops and implements systems test and repair methodologies and plans which include, primarily, Test Program Sets (TPSs), (2)* provides technical design, repair, test and checkout support to designated repairables in support of NAVICP, NAVSEA, NAVAIR, SPAWAR, FMS and other federal and military customers, (3) continues to develop leadership roles and opportunities in C4ISR and COTS/NDI Supportability, (4) performs technical evaluations of new test technologies and recommends cost effective applications, (5) develops and implements business and/or technology transfer plans, (6) provides required quality assurance, configuration management and continuous process improvement planning, and (7) provides maintenance for its test engineering hardware and software. All repair personnel are trained and certified under MIL-STD-2000 soldering technology and MIL-STD-1686 Electrostatic Discharge (ESD) Training. This and other critical Division and command training is recurring.

The Division has developed and implemented a Quality System to both meet or exceed the needs and requirements of its many domestic and foreign sponsors/customers and to ensure continuous technical and administrative process improvement within the Division. The Division Quality Manual defines the Division Quality System, defines the authorities and responsibilities of the management personnel and provides general procedures for all activities comprising the Quality System. The Quality System and the Quality Manual comply with the international standard ISO 9001, 1994, and its technical equivalent, ANSI/ASQC Q91. The Quality System and the Quality Manual govern all design, production, installation, technical/engineering support, and administrative services the Division provides its sponsors/customers.

The Quality Manual is divided into 20 sections corresponding to Quality System requirements of the ISO 9001 standard. These are listed in the index. Each section starts with a general policy statement expressing the commitment to implement the basic principles of each Quality System element. Each section continues with specific procedural policies and guidelines outlining how the Division implements the policy.

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In summary, the Quality Manual represents our commitment to quality and continuous process improvement. It is our commitment to all of our sponsors/customers that any and all products and services they ask us to perform will meet or exceed their requirements and specifications.

WE LOOK FORWARD TO SERVING YOU!

Sincerely,

THOMAS S. DODSON
Division Head